

makes it more objective.

Contains tips, tools and techniques on how to introduce, develop, facilitate and participate in a personal development review scheme. This book takes the reader through the process, starting with any concerns that individuals may have and how to overcome objections, followed by the advantages and disadvantages of developing in-house systems.

Develop outstanding organizations using 360° feedback! Use 360° feedback to achieve your organization's goals and enhance employee performance. This exceptional tool shows you what makes for a successful 360° feedback program and how it can benefit your company. You'll learn the step-by-step process to implement a successful 360° feedback program. You'll gain the skills to: * Promote cultural change * Maximize employee excellence * Foster extraordinary teamwork The Art and Science of 360° Feedback is the first and only single-volume guide to all the hows and whys of 360° feedback. It contains case studies and examples of major companies that have successfully implemented 360° feedback into their organizations. You'll learn the process for enlisting the support of and commitment to 360° feedback from others in your organization--a key ingredient for success that is often overlooked. Guidelines are also included for making the process smooth and painless for everyone involved. 360° feedback has the potential to bring about real, measurable change in the behavior of your employees. This remarkable how-to guide shows you exactly how to get those results. Order your copy today!

Printbegrænsninger: Der kan printes kapitelvis.

Now learn from two seasoned consultants how to implement the 360° feedback process effectively--whatever the size and history of your organization. Packed with case studies and the authors' real-life consulting experiences, this book examines the successes and problems of 360° and upward feedback implementation efforts in more than 15 organizations, including Motorola, AT&T, Federal Express, Raychem, Colgate-Palmolive, and UPS.

The book objectively considers such crucial components of 360° feedback as organizational culture and performance, pros and cons, the impact on the individual employee, and whether the feedback should be used for evaluative or developmental purposes. Models and tables lend a visual dimension to the book's concepts. Sample surveys and feedback reports--including the authors' own TEAM-Q survey and report set--show you what types of questions to ask and how to present feedback most effectively. If your company is considering adopting its own 360° feedback program, don't start before you read this book!

Leveraging the Impact of 360-Degree Feedback is a hands-on guide for implementing and maintaining effective 360-degree feedback as part of learning and development initiatives. Written for professionals who work inside organizations and for consultants working with clients, the book draws on a proven ten-step program and lessons learned over the past twenty years of research and practice. The authors present step-by-step suggestions for the successful implementation of 360-degree feedback as well as a collection of best practices that the Center for Creative Leadership has observed and tested with their broad base of clients.

This study critically analyses how Perceived Credibility (PC) of a 360-degree feedback and Evaluation of Outcome (EOO) impact on ratees' attitudes towards behavioural change. The study adopts a qualitative-dominant mixed method approach to gather the data in search for answers to the key research questions; 'How do ratees interpret perceived credibility of 360-degree feedback? What are the top components that contribute to its perceived credibility?' and 'How do the intertwined permutations of positively/negatively perceived credibility and positive/negative evaluation of outcome of the behavioural change influence ratees' attitudes toward behavioural change in real situations and hypothetical scenarios?' 10 ratees were interviewed and a total of 159 respondents participated in the quantitative survey that garnered data to support and validate the qualitative findings. Through semi-structured interviews with ratees who had participated a 360-degree feedback process, explicit data was collected from both their lived real situations and in response to a set of simulated hypothetical scenarios. The strengths of the components influencing ratee's PC of 360-degree feedback have been identified. The ratees' attitudes toward behavioural change in different permutations of positively/negatively PC and positive/negative EOO were recorded and analysed within a framework involving force field analysis. The data collected from real situations and hypothetical scenarios was critically examined in the light of Dual Process Theory and it was found that the responses by the ratees in hypothetical scenarios were aligned with their responses in 360 degree feedback real situations and are worthy of 360 degree feedback administrators' attention. Through in-depth analysis of the data, an attitude formation formula and a framework have been developed to explain ratees' attitudes toward behavioural change in relation to PC, EOO, and other coefficients representing ratees' individual differences. The formula and the framework have been validated through linear and hierarchical regression analysis based on 159 participants' inputs and it is a key contribution to the field of 360 degree feedback studies to help administrators facilitate ratees to have positive attitudes toward behavioural change, following a 360 degree feedback. Finally, explicit suggestions are provided for 360-degree feedback administrators to effectively and successfully implement 360-degree feedback to ensure ratees would embrace positive attitudes toward behavioural change in organizations.

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360 Degree Feedback, or multi-rater feedback, is an established HR methodology used in organizations across the world. This book presents in-depth details about the process of developing managers into leaders and outlines methodologies for designing and using a 360 Degree Programme for managers at all levels. This second edition draws extensively from the authors' own experiences in the last decade since the first edition was published. The book also includes research done using over 8,000 top-level managers whose leadership roles and qualities were profiled using the authors' Roles, Styles, Delegation and Qualities (RSDQ) model. Lessons from their stories and practices of some of the HR award-winning organizations are presented in this edition. The book also presents a section on the various tools of 360 Degree Feedback for a variety of groups. It is hoped that this edition will give an update of the 360 Degree Feedback the Indian way.

As an HR, Training or Talent Consultant, you probably recognise the benefit of 360 Degree Feedback as an effective tool for one-to-one coaching and development. 360 Degree Feedback can be a flexible, highly bespoke tool that can help link your training programmes with your clients' strategic talent and performance plans, providing a common framework for

