The Compassionate Geek Mastering Customer Service For It Professionals

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walked through life and death together, but also a lifesaver. This is based on a close relationship based on mutual respect and trust.
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Configuration Guide is packed with more than 30 easy-to-follow interactive exercises, loads of screen captures, and lots of step-by-step examples to help you build a working router from scratch. Easily the most straightforward approach to learning how to configure a Cisco router, this book is filled with practical tips and secrets learned from years of Don s teaching and consulting on Cisco network devices. As a bonus, you won t waste your time on boring theory. All the essentials are covered in chapters on installing, backups and restores, and TCP/IP. You ll learn the nitty-gritty on subnetting, remote administration, routing protocols, static routing, access-control lists, site-to-site VPNs, network address translation (NAT), DHCP, password recovery, and security. There s even an entire chapter on the new Internet Protocol version 6 (IPv6). Here's just some of what you'll find: How to configure and manage access lists How to set up a site-to-site VPN How to implement IPv6 All the information is presented in a straightforward style that you can understand and use right away. With The Accidental Administrator: Cisco Router Step-by-Step Configuration Guide you ll be able to sit down with your routers and build a working configuration in a matter of minutes. Of course, some of the more advanced configs may take a little longer, but even so, you'll be able to "get 'er done" in a minimal amount of time In addition, there are supporting videos and a supporting webpage to provide even more help and updated information.

Traditional Chinese edition of Hush, Huah. This intriguing story of a teen who is attracted by her lab partner, but also disturbed by him. He turns out to be a fallen angel who was the child angel of a human and angel. In Traditional Chinese. Distributed by Tsai Fong Books, Inc.

This compilation features Stevenson's classic masterpiece coupled with a new, original Chinese translation by a native Chinese speaker. Stories compiled into the Dual Language Reader format serve as an excellent tool to aid readers in developing the ability to "think" in other languages.

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The Compassionate GeekMastering Customer Service for I. T. ProfessionalsSoundtraining Net

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Happiness is a day, pain is also a day. Open thoughts opens happiness; smile to pressure, and shake hands with entanglement: 6 solutions to quickly help you get rid of stress, ACT hexaflex runs through the book. Master these 6 solutions, and you can also get rid of the pressure and live the rich life you yearn for. Option 1: Connect with the present (live here and now). Connect with the present means flexibly focusing on the experience of the moment and fully participating in current activities. Option 2: Get rid of the entanglement (observe your thoughts).

A practical Linux command reference, complete with 164 screen captures and plain language explanations.

Traditional Chinese edition of To Sell is Human: The Surprising Truth about Moving Others by Daniel Pink, a bestselling book for its evidence based explanations of why we are all in sales now - whether professionally or personally. Pink is the author of the long running New York Times bestsellers "Drive" and "A Whole New Mind. In Traditional Chinese. Annotation

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