

## Sap Crm Web Ui Configuration Guide

Now you can proactively avoid administration problems with CRM Middleware - whether they be performance losses or even complete system freezes - using this comprehensive book, based on the extensive experience of SAP Active Global Support. You'll learn the basics of data processing in the Middleware (input processing, validation, output processing) and get concrete troubleshooting advice. Plus, uncover a vast array of optimization options for all critical parts of the Middleware, as well as practical instruction on how to avoid system freezes and on how to handle those freezes once they've occurred. Based on CRM Release 5.0, this book is also highly useful for those still working with the older Release 4.0. In addition, wherever possible, the authors also provide you with sneak previews of the upcoming release 6.0 as well. Highlights Include: \* Input processing and validation \* Output processing \* BDoc modelling and storage \* Groupware integration \* Exchanging your own data \* Replication & Realignment \* XML \* Reorganizing the Middleware \* Mass changes \* Roadmaps for analyzing the Middleware

Familiar with some aspects of managing Workflow, but not with others? This title lets you pick the sections or chapters that are most relevant to you; focus on the provided conceptual explanations, technical instructions, or both. It includes topics such as configuration, administration and troubleshooting, design, and enhancement.

"1st German edition published 2013 by Galileo Press, Bonn, Germany."

The objective of this tutorial is to make you understand - what is SAP Process Integration? We will not go into the nitty-gritty of the subject but we will discuss the architecture and different features of SAP PI. We will cover the basic features only and will avoid discussing all features in this tutorial. Next there are a set of case studies which will give you an idea about the industry level utilization of SAP PI. Once you get more acquainted with the subject, you should try to solve them. The test cases are prepared in a manner so that it will take you down into the subject from simple to more complexes with each lesson and will give you an overall idea of the subject.

- Find everything you need to know in this comprehensive guide to creating forms in SAP
- Learn how to solve real-life problems that occur when working with interactive forms
- Expand your knowledge with new information on ABAP Offline Infrastructure, XDC Editor, JobProfiles Editor, parallelization of print jobs, and much more

self you've ever had any questions about working with SAP's interactive forms, this book will be a valuable addition to your library. Whether you are a beginning or advanced technical consultant, developer, or form designer, you will learn everything you need to know about working with SAP Interactive Forms by Adobe. The book offers a comprehensive discussion of the topic, explaining what interactive forms are, how they are created and used, and how to solve common problems associated with them. This expanded second edition is updated for SAP NetWeaver 7.20, and includes new coverage of ABAP Offline Infrastructure, XDC Editor, JobProfiles Editor, parallelization of print jobs, and more.

This is the definitive guide to SAP EWM, covering everything from a general functional overview to detailed system setup and configuration guidelines. You'll learn about the key capabilities of the EWM solution; explore the configuration elements available in the standard solution; discover the methods used to solve common business process requirements; and find out how to extend the solution to meet your more complex or unique business requirements. The Warehouse Structure: Learn about the warehouse structure, which provides the baseline for modeling warehouse processes. Product Master Data: Understand why effective master data management is critical to the success of any SAP EWM implementation, and how it can help you maximize the value of the application to your organization. Physical Inventory (PI): Explore the capabilities of SAP EWM that support PI, including the main objects used by PI, supported procedures, and integration with Resource Management. Warehouse Monitoring and Analytics: Read about the various tools available for monitoring and reporting on warehouse activities, including the Warehouse Management Monitor, the Easy Graphics Framework, and SAP NetWeaver Business Warehouse. Deploying EWM: Gain an understanding of the deployment options for SAP EWM, and how to use the automated configuration method and data load programs to get you started quickly.

Connect your SAP system and the world of OData with this comprehensive guide to SAP Gateway! Begin with the basics, then walk through the steps to create an OData service. Expand your skills further, with how-tos on developing SAPUI5 apps with the SAP Web IDE; building SAP Fiori, mobile, and enterprise applications; and performing administrative tasks for lifecycle management and security. Explore the latest trends and technologies, and map out your OData future!

- Deployment, Installation, Configuration Get started! Discover the various deployment options for SAP Gateway, and get step-by-step instructions for installation and configuration.
- OData Services Create! Walk through the specific tools for and steps in creating OData services. Then learn how to extend your existing OData services, including redefining services and customizing SAP Fiori apps.
- Application Development Develop! Learn how OData and SAP Gateway are used in SAPUI5, SAP Fiori, mobile, social media, and enterprise applications.

Highlights: SAP Gateway installation and deployment OData service creation and deployment Mobile development Social media development Security Lifecycle management SAPUI5 SAP Web IDE SAP Fiori SAP HANA Galileo Press heißt jetzt Rheinwerk Verlag. Introduction to SAP Fiori -- Installation and configuration -- SAP Fiori security -- Implementing transactional apps -- Implementing fact sheet apps -- Implementing analytical apps -- Creating OData services with SAP gateway -- Introduction to SAP web IDE -- Creating and extending transactional apps -- Creating and extending fact sheet apps -- Creating and extending analytical apps -- Workflow and SAP Fiori -- Integration with other SAP products -- Introduction to SAP screen personas

- Build a full-fledged, enterprise-ready application using SAP Web Client
- Explore practical examples that demonstrate SAP Web Client development concepts in a clear, easy-to-follow manner
- Learn about BSP programming, GenIL programming, and UI configuration and personalization

This is your comprehensive guide to developing and enhancing

applications with SAP Web Client. Focusing on development tasks and practical examples, this book will take you on a journey through the Web Client framework, discussing different programming layers and development activities via the use of practical examples, screenshots, and code. With the perfect balance between theory and practical guidance, this book will teach you everything you need to know about building a full-fledged, enterprise-ready application using Web Client.

"Looking for the tools to boost your sales sky high? With this comprehensive guide, you'll learn to implement, configure, and use SAP Hybris Sales Cloud. Create leads, process opportunities, and explore partner channel management. Then integrate the solution with your ERP system to handle quotations and orders. Finally, migrate and replicate your existing sales data and personalize and extend SAP Hybris Sales Cloud"--

This is the book you need to master reverse logistics. You'll learn how to configure and use SAP ERP to optimize reverse logistics practices, particularly returns, repairs, and refurbishment. And with the step-by-step instructions, real-world examples, and tips provided throughout, you'll find many ways to streamline your processes and make your business perform more efficiently. This is the book that will ensure you're getting the most out of the reverse logistics tools in SAP ERP. **Basic Principles of Reverse Logistics** Explore what reverse logistics is and how it can help you develop a more efficient and cost-effective business. **Reverse Logistics Functionalities** Get a thorough understanding of the various reverse logistics processes, and learn how they are executed within SAP ERP. **SAP ERP Configuration** Learn how to customize SAP ERP for reverse logistics to work for your needs. **Finance in Reverse Logistics** Learn how to recapture value for reverse logistics with accounting and valuation in SAP. **Real-World Examples and Tips** Use the insider tips provided throughout to find solutions to your own reverse logistics issues.

- Understand the Basis system's inner workings to quickly address critical situations
- Get step-by-step instructions and practical tips on administration
- Explore new information on SAP Solution Manager 7.1, enhancement packages, and the new monitoring infrastructure
- 4th edition, updated and expanded

In the fourth edition of this flagship reference, you'll find updated, expanded, and revised information of the most important administration topics for SAP NetWeaver Application Server ABAP. From getting started with the system, to client administration and authorization concepts, to system monitoring, you'll find all administration tools and practical instructions to optimally configure your system. This book is an essential companion for your daily work. **All Concepts Explained** Learn everything you need to know about the functioning of SAP Basis. After reading this book, SAP specifics such as work processes, authorizations, and monitoring will no longer baffle you. **Tools in Practical Use** Get to know the function and handling of all administration tools, which includes SAP NetWeaver Administrator, DBA Cockpit, transport tools, and many more. **Concrete Instructions** Reproduce the most essential administrator tasks, based on detailed descriptions and comprehensive screenshots. **Tips from SAP Support Experts** Gear up for critical situations, and benefit from the day-to-day experience that the authors gained in many years of working in SAP support. **New in this Edition** Expand your knowledge with this new edition. It now includes sections on SAP Solution Manager 7.1, Monitoring and Alert Infrastructure, System Landscape Directory, and CTS+. **Highlights**

- SAP NetWeaver AS ABAP architecture
- Dialog and background processing
- Accounting and lock management
- Setting up a system landscape
- Client administration
- SAP clients, users, and authorizations administration
- Software logistics and instance maintenance
- System monitoring
- SAP Solution Manager

Revised edition of the authors' SAP SuccessFactors employee central, [2016]

Take a deep dive into SAP Fiori and discover Fiori architecture, Fiori landscape installation, Fiori standard applications, Fiori Launchpad configuration, tools for developing Fiori applications and extending standard Fiori applications. You will learn: Fiori architecture and its applications Setting up a Fiori landscape and Fiori Launchpad Configuring, customizing and enhancing standard Fiori applications Developing Fiori native applications for mobile Internet of Things-based custom Fiori applications with the HANA cloud platform

Bince Mathew, a SAP mobility expert working for an MNC in Germany, shows you how SAP Fiori, based on HTML5 technology, addresses the most widely and frequently used SAP transactions like purchase order approvals, sales order creation, information lookup, and self-service tasks. This set of HTML5 apps provides a very simple and accessible experience across desktops, tablets, and smartphones.

Prerequisites and steps for setting up a Fiori landscape and Launchpad Fiori standard application configuration

Extending and customizing standard Fiori applications Developing custom Fiori applications from scratch Building custom Fiori applications for Internet Of Things using HANA cloud Fiori apps with cordova and kapsel plugins

- \* Implement and use Variant Configuration with SAP
- \* Build and maintain a complete product model
- \* Updated coverage on SAP ERP 6.0 enhancement pack 5 and CRM 7.0

With this all-inclusive reference, you have everything you need to implement, customize, and use Variant Configuration with SAP. Whether you're a consultant, work directly with variant configuration, or are a manager, this book contains essential information you need in order to make key decisions on how Variant Configuration works best for your company. **Variant Configuration in ERP and CRM** Understand how to integrate Variant Configuration in processes such as quality management and customer service, and explore the necessary Customizing steps. **Advanced Integration Topics** Find extensive coverage on business processes for SAP ERP, including the Order Engineering Workbench, planning Variant Configuration, and more. **Industry-Specific Solutions** Learn about unique configurations and enhancements that are possible within specific industries and how to manage them, accompanied by customer examples and practical suggestions. **Expert Knowledge** Benefit from the authors' and SAP customers' notes on special challenges encountered when implementing and using Variant Configuration for product models. **Updated and Expanded** This new edition covers integrated Product and Process Engineering (iPPE), Product Data Replication (PDR), the new PLM environment, and much more. **Highlights**

- Product Model
- Configuration profile and scenarios
- Business Processes in SAP ERP
- Integrated process and product engineering (iPPE)
- Integration, Customizing Product Configuration
- Variant Configurator LO-VC
- Internet Pricing and Configurator (IPC)
- Challenges

Performance optimization, change services \* Product Data Replication (PDR) Project and Practical Reports \* Industry solution DIMP reports, project managers, SAP customers and partners \* Configuration Workgroup (CWG) and outlook on SAP Business ByDesign The Authors Uwe Blumohr, Manfred Munch, and Marin Ukalovic work at SAP and hold different positions in the area of Variant Configuration.

Are you ready for the latest process integration solution from SAP? Meet SAP Process Orchestration! This is your complete guide to the tools and components of SAP PO. Learn how to build and configure interfaces and use SAP BPM to manage your business processes. Thanks to both a practical and comprehensive approach, you'll find out how to configure the System Landscape Directory, create an iFlow, monitor message processing, create BPM processes, and so much more.

Do you want to utilize the new CRM user interface in the best possible way? This comprehensive guide, suitable for SAP CRM 2007 and SAP CRM 7.0, explains everything that you need to know about the CRM Web Client: the architecture of the UI framework, the Customizing options (roles, navigation, portal integration, and much more), as well as all options that are available for customer-specific extensions through programming. Readers quickly discover the critical modeling tools, such as the Easy Enhancement Workbench (EEWB) and the UI Configuration Tool. Then, explore all options for adapting the header, navigation, and work area without any development effort. The authors provide an in-depth look at the individual components of views, windows, and controllers, and deliver priceless tips on context binding, model integration, navigation and more. You'll learn about development and extension of UI components, the usage of the Business Object Layer (BOL), and the extension of the GenIL object model, as well as the modeling and usage of web services for the integration of Office applications. What's more, you'll also find comprehensive real-life examples to provide you with additional support for your daily project tasks.

Discover what SAP CRM is and whether it's right for your business Learn from practical customer examples and real world insight New coverage of mobility, incident management, partner channel management, and more 2nd edition: Fully updated and expanded It's a fact: companies that lose their customer undivided attention and sight of their customers' needs will lose those customers. SAP CRM provides you with the tools you need to attract and retain quality customers. Whether you're new to SAP or need to brush up on SAP CRM, this book will explain the core areas of CRM in an easy-to-understand manner. Perfect for managers and consultants, this book comprehensively explains what SAP CRM is, how it can improve your relationship with your customers, and how it can enhance cost effectiveness while improving profitability. Achieve customer-driven growth and explore the different ways SAP CRM can be integrated into your business. Supported by customer examples and practical insight, learn how SAP CRM works in the real world. Highlights- Marketing, sales, and service- Interaction centers- Web channels- Mobile applications- Partner channel management- Master data- Industry verticals

This comprehensive guide shows you how to develop and implement an authorization concept that will withstand the toughest demands. Permissions are covered extensively, with a focus on the relationship between organizational performance and the necessities of legal and regulatory compliance. You will learn how the tools and functions of the change management process play a critical role in the performance of an SAP system, and how various permissions in SAP solutions and processes function in detail. Organizational Permissions Learn how to develop a systematic differentiation of roles and permissions in SAP ERP. You'll also learn how to assign roles for the organizational management of SAP ERP HCM. Legal Frameworks Discover the legal and regulatory scenarios (i.e., accounting law and data governance) that are relevant to your business, and how they fit into the authorization concept. SAP Tools for Change Management Master the essential tools for authorizations management, including the Role Manager, CUA, SAP BusinessObjects Access Control, SAP Net-Weaver IdM, UME, and more. Technical Basics and Customizing Learn which features are relevant to user maintenance and the basic settings necessary for a meaningful functional separation. Authorizations in SAP Systems Gain an in-depth understanding of the core processes of SAP ERP, as well as the specific requirements of SAP ERP HCM, SAP CRM, SAP SRM and SAP NetWeaver.

Master the SAP product ecosystem, the client environment, and the feasibility of implementing critical business process with the required technical and functional configuration. SAP Project Management Pitfalls is the first book to provide you with real examples of the pitfalls that you can avoid, providing you with a road-map to a successful implementation. Jay Kay, a SAP Program Manager for Capgemini, first takes a deep dive into common pitfalls in implementing SAP ERP projects in a complex IT landscape. You will learn about the potential causes of failures, study a selection of relevant project implementation case studies in the area, and see a range of possible countermeasures. Jay Kay also provides background on each - the significance of each implementation area, its relevance to a service company that implements SAP projects, and the current state of research. Key highlights of the book: Tools and techniques for project planning and templates for allocating resources Industry standards and innovations in SAP implementation projects in the form of standard solutions aimed at successful implementation Managing SAP system ECC upgrades, EHP updates and project patches Learn effective ways to implement robust SAP release management practices (change management, BAU) Wearing a practitioner's insight, Jay Kay explores the relevance of each failed implementation scenario and how to support your company or clients to succeed in a SAP implementation. There are many considerations when implementing SAP, but as you will learn, knowledge, insight, and effective tools to mitigate risks can take you to a successful implementation project.

Whether you're upgrading an existing billing system or moving to a subscription- or consumption-based model, SAP BRIM is ready--and here's is your guide! From subscription order management and charging to invoicing and contract accounting, get step-by-step instructions for each piece of the billing puzzle. For setup, execution, or analytics, follow a continuous case study through each billing process. With this book, join the future of billing! a. End-to-End Billing Learn the what and the why of SAP BRIM, and then master the how! Charging, invoicing, contract accounts receivable and payable, and subscription order management--see how to streamline billing with the SAP BRIM solutions. b. Configuration and Functionality Set up and use SAP BRIM tools: Subscription Order Management, SAP Convergent Charging, SAP Convergent Invoicing, FI-CA, and more. Implement them individually or as part of an integrated landscape. c. SAP BRIM in Action Meet Martex Corp., a fictional telecommunications case study and your guide through the SAP BRIM suite. Follow its path to subscription-based billing and learn from billing industry best practices! 1) SAP Billing and Revenue Innovation Management 2) Subscription order management 3) SAP Convergent Charging 4) SAP Convergent Invoicing 5) Contracts accounting (FI-CA) 6) SAP Convergent Mediation 7) Reporting and analytics 8) Implementation 9) Project management

\* Learn how to develop your own add-ons and custom-specific solutions to SAP Business ByDesign \* Work with the Scripting Language to implement new business objects, and design your own UIs \* Discover how to sell and distribute your custom applications Get ready for a new era of SAP programming! This book is your first and ultimate guide to developing for SAP Business ByDesign. See the new development environment and the Scripting Language in action, understand how to model and implement business objects, and design your own UIs. Begin a journey deep into the inner workings of SAP's new business solution! Studio and Scripting Language Explore all features and functions of the new development environment. Learn how to implement new business objects using the SAP Business ByDesign Scripting Language. Business Objects and UIs Extend existing business objects and UIs, design new UIs, and define your own business objects with nodes, associations, actions, queries, and messages. Full-Fledged Applications Integrate your business objects and UIs to create new applications. Enrich them with analytical functions, and integrate them with output and web services as well as workflows. Architecture and Platform Fundamentals Understand the architecture building blocks and fundamental business concepts of SAP Business ByDesign, and learn how to work with built-in reuse services. Tutorials, Tutorials, Tutorials Find over 70 hands-on tutorials, which ensure that you won't just understand the theory, but also learn by doing everything yourself. Highlights \* SAP Business ByDesign studio and Scripting Language \* Business object modeling, implementation, and extension \* User interface extension and creation \* Business configuration \* Business analytics \* Service integration \* Business object engine, user interface engine, and extensibility framework \* Business Partner, Organizational Unit, Party, and Identity \* Lifecycle management and SAP Store

In today's competitive business environment, most companies realize that the better they can manage their customer relationships, the more successful they will become. Customer Relationship Management (CRM) software systems are key tools for companies to manage the customer-facing processes of their businesses. However, many companies have resisted implementing this most critical customer-oriented application due in large part to the lack of a single-point resource on implementing a CRM system. This book attempts to fill that gap. Implementing SAP® CRM will help technologists and managers come to grips with the vision, concept, and technology of CRM. It begins by laying out the groundwork for understanding CRM. It explains the concept and context of CRM and the tangible business benefits of CRM adoption. Demonstrating a professional approach to the evaluation and selection of SAP, it details the critical success factors (CSFs), patterns, and anti-patterns of a successful SAP CRM implementation. CRM implementations can add significant benefit to the company's bottom line only if the company first transforms itself into a customer-centric and customer-responsive enterprise. This book explains what it means to be a customer-centric and responsive enterprise, and provides a framework for business operations based on customer relationships, rather than the traditional four Ps (product, positioning, price, promotion). It further spells out business process reengineering (BPR) strategies to configure internal business processes and operations with SAP CRM to improve customer-facing strategies, services, and relationships.

SAP is a market leader in enterprise business application software. SAP solutions provide a rich set of composable application modules, and configurable functional capabilities that are expected from a comprehensive enterprise business application software suite. In most cases, companies that adopt SAP software remain heterogeneous enterprises running both SAP and non-SAP systems to support their business processes. Regardless of the specific scenario, in heterogeneous enterprises most SAP implementations must be integrated with a variety of non-SAP enterprise systems: Portals Messaging infrastructure Business process management (BPM) tools Enterprise Content Management (ECM) methods and tools Business analytics (BA) and business intelligence (BI) technologies Security Systems of record Systems of engagement The tooling included with SAP software addresses many needs for creating SAP-centric environments. However, the classic approach to implementing SAP functionality generally leaves the business with a rigid solution that is difficult and expensive to change and enhance. When SAP software is used in a large, heterogeneous enterprise environment, SAP clients face the dilemma of selecting the correct set of tools and platforms to implement SAP functionality, and to integrate the SAP solutions with non-SAP systems. This IBM® Redbooks® publication explains the value of integrating IBM software with SAP solutions. It describes how to enhance and extend pre-built capabilities in SAP software with best-in-class IBM enterprise software, enabling clients to maximize return on investment (ROI) in their SAP investment and achieve a balanced enterprise architecture approach. This book describes IBM Reference Architecture for SAP, a prescriptive blueprint for using IBM software in SAP solutions. The reference architecture is focused on defining the use of IBM software with SAP, and is not intended to address the internal aspects of SAP components. The chapters of this book provide a specific reference architecture for many of the architectural domains that are each important for a large enterprise to establish common strategy, efficiency, and balance. The majority of the most important architectural domain topics, such as integration, process optimization, master data management, mobile access, Enterprise Content Management, business intelligence, DevOps, security, systems monitoring, and so on, are covered in the book. However, there are several other architectural domains which are not included in the book. This is not to imply that these other architectural domains are not important or are less important, or that IBM does not offer a solution to address them. It is only reflective of time constraints, available resources, and the complexity of assembling a book on an extremely broad topic. Although more content could have been added, the authors feel confident that the scope of architectural material that has been included should provide organizations with a fantastic head start in defining their own enterprise reference architecture for many of the important architectural domains, and it is hoped that this book provides great value to those reading it. This IBM Redbooks publication is targeted to the following audiences: Client decision makers and solution architects leading enterprise transformation projects and wanting to gain further insight so that they can benefit from the integration of IBM software in large-scale SAP projects. IT architects and consultants integrating IBM technology with SAP solutions.

- Understand how to process all of your service, problem, and change requests
- Get step-by-step configuration instructions for ChaRM and Application Incident Management (the new Service Desk)
- Find practical advice and best practices
- Up to date for release 7.1

Are you ready to forever simplify the way your company processes and attends to service requests? With AIM and ChaRM, SAP Solution Manager provides the functionality you need to do just that-and this book provides everything you need to know to take advantage of it! You'll find both the background and the configuration steps you need to have the major service functionalities up and sailing smoothly in no time. Comprehensive Introduction Learn about the principles of ITSM, and see how you can integrate them holistically into Application Lifecycle Management and SAP Solution Manager. Major Tools in IT Service Management Obtain the background information you need on AIM and ChaRM, understand Incident and Problem Management, learn how to work with requests for change, and much more. Configuration Steps Find explicit, functional configuration instructions and screenshots that will help you get AIM and ChaRM running in your SAP system. Reporting and

Analytics Understand how to use key KPI-based reporting features and dashboards to monitor progress and status. SAP Solution Manager 7.0 vs. 7.1 Get the nitty-gritty when it comes to differences between SAP Solution Manager releases. Also, overcome potential trip-ups, and find recommendations and best practices when upgrading. Highlights Include • Application Incident Management (AIM) • Change Request Management (ChaRM) • SAP CRM Web UI • Application Lifecycle Management integration • Roles and responsibilities • End-to-end setup activities • Approval management procedures • Transport Management System • SAP and non-SAP changes • Deltas between 7.0 and 7.1 • Reporting and analytics • Core and extended ITSM features

Implement critical business processes with mySAP Business Suite to integrate key functions that add value to every facet of your organization Key Features Learn master data concepts and UI technologies in SAP systems Explore key functions of different sales processes, order fulfillment options, transportation planning, logistics execution processes, and customer invoicing Configure the Order to Cash process in SAP systems and apply it to your business needs Book Description Using different SAP systems in an integrated way to gain maximum benefits while running your business is made possible by this book, which covers how to effectively implement SAP Order to Cash Process with SAP Customer Relationship Management (CRM), SAP Advanced Planning and Optimization (APO), SAP Transportation Management System (TMS), SAP Logistics Execution System (LES), and SAP Enterprise Central Component (ECC). You'll understand the integration of different systems and how to optimize the complete Order to Cash Process with mySAP Business Suite. With the help of this book, you'll learn to implement mySAP Business Suite and understand the shortcomings in your existing SAP ECC environment. As you advance through the chapters, you'll get to grips with master data attributes in different SAP environments and then shift focus to the Order to Cash cycle, including order management in SAP CRM, order fulfillment in SAP APO, transportation planning in SAP TMS, logistics execution in SAP LES, and billing in SAP ECC. By the end of this SAP book, you'll have gained a thorough understanding of how different SAP systems work together with the Order to Cash process. What you will learn Discover master data in different SAP environments Find out how different sales processes, such as quotations, contracts, and order management, work in SAP CRM Become well-versed with the steps involved in order fulfillment, such as basic and advanced ATP checks in SAP APO Get up and running with transportation requirement and planning and freight settlement with SAP TMS Explore warehouse management with SAP LES to ensure high transparency and predictability of processes Understand how to process customer invoicing with SAP ECC Who this book is for This book is for SAP consultants, SME managers, solution architects, and key users of SAP with knowledge of end-to-end business processes. Customers operating SAP CRM, SAP TMS, and SAP APO as part of daily operations will also benefit from this book by understanding the key capabilities and integration touchpoints. Working knowledge of SAP ECC, SAP CRM, SAP APO, SAP TMS, and SAP LES is necessary to get started with this book.

Take your supply chain to the cloud with this guide to SAP IBP planning processes and configuration. Begin with the basics, from loading data into SAP IBP to exploring the planning model. Then dive deep into key functionality and implementation steps for S&OP, demand planning, supply and response planning, inventory management, and supply chain analytics. Using in-depth SAP SCM industry case studies, discover what it takes to ensure a successful adoption of SAP IBP. In this book, you'll learn about: a. Getting Started Develop a holistic understanding of your supply chain in SAP IBP: learn to navigate the new UI and load data into SAP IBP, utilize the basic planning model, and plan your SAP IBP implementation. b. Implementation Follow comprehensive steps for configuring SAP IBP, starting with baseline functionality and SAP IBP deployment, before moving on to functionality and implementation with the five primary applications. c. Case Studies Explore real-world case studies from the high-tech, CPG, life sciences, and manufacturing fields and see how peers and competitors are achieving value through best practices Highlights: 1) Sales and operations planning (S&OP) 2) Configuration and deployment 3) Planning model 4) Demand planning and forecasting 5) Supply planning 6) Response management 7) Control Tower 8) Inventory management and optimization 9) Supply chain analytics 10) Implementation methodology 11) Use cases

SAP CRM Web Client Customizing and Development SAP PRESS

\* Understand SAP CRM's technical landscape and how it differs from the rest of the SAP Business Suite \* Learn about the SAP CRM data model and how to load and extract data \* Explore the most useful enhancements in SAP CRM If you've ever had to work on the SAP CRM backend, this book is the resource you've been waiting for. You'll establish a working knowledge of SAP CRM architecture, and then learn how to use the development tools and options that SAP provides to tailor the system. You'll also follow a simple development example throughout the book that will help you apply the programming logic you've learned to real-world situations. SAP CRM Basics Build an essential SAP CRM foundation: learn about technical design, data modeling and BAdIs, and development tools and techniques. Data Modeling Tools Once you understand the SAP CRM data model, discover how to use the Application Enhancement Tool, marketing attributes, and more to extend and enhance the data model to meet business requirements without coding. Code Logic Find the code you need to effectively work with SAP CRM, and also learn detailed coding logic to be able to create your own code. Configuration and Enhancements Learn how to input business logic with the BTE framework, enhance the open channel for Campaign Management, and much more. Common Enhancement Requests Understand the requests that businesses commonly make in sales, service, marketing, and analytic processes, and learn how to modify the SAP CRM system with the right tools to fix these gaps.

Helps you learn how to configure SAP's plant maintenance module, Enterprise Asset Management (EAM) in the best way possible. This guide provides you all the details necessary to bring your system to life, whether you are working on an implementation, upgrade, or optimization project.

SAP EM is SAP's standard solution for monitoring business process status and providing proactive exception management. Five years after the first edition, we now unveil far more details than before. In particular, we now include new chapters covering SAP Transportation Management and SAP Global Trade Services and their use of SAP EM and Operational Management. In addition, we also cover the new SAP EM releases all the way up to Release 9.2, which is in ramp up at the time of publication. We discuss SAP EM with HANA and even bring Fiori in to the discussion. Many tips, tricks and sample code are found throughout the book. We have also greatly spruced up the additional information chapter, which is now a "must have" for any SAP EM consultant or developer to use as a reference guide. The complete IMG, together with verified transactions, are listed in this chapter. If you want to see how to call the SAP EM web service using an ABAP proxy, then check out the section under "development stuff."

This book focusses on the after sales business and presents the Service Parts Planning (SPP) solution which was developed by SAP in a joint effort with Caterpillar and Ford in order to address the specific planning problems of service parts. The book explains the processes, structures, and functions of this solution and is targeted at decision makers, project members and project managers who are involved in an implementation of SAP Service Parts Planning or for users who want to gain a better understanding of the state of art in spare parts planning and the SAP Service Parts Planning software.

SAP master data governance - overview -- Data modeling -- Overview -- Data migration

Explaining the new SAP S/4HANA architecture and business models for customer management, this book will teach you how lead and opportunity management will help you generate and manage sales and shows how quotes, orders, and service management work. --

In today's competitive business environment, maintaining a strong relationship with core customers is essential, particularly in the service area. With SAP CRM 2007, you can achieve optimal performance of your service processes and successfully position your company with your customers. This book covers the core business principles and mechanisms of CRM processes and teaches

you how to implement and customize SAP CRM 2007 to achieve these goals and meet your specific requirements. Beginning with an introduction to the functionality, new interface, and relevant master data of SAP CRM 2007, readers get volumes of practical insights into the power of the service area. Everything from order management, resource planning, and mobile services to complaint management is covered. In addition, you'll find clear process descriptions, basic customizing settings, and step-by-step guidelines that illustrate the process design options. With this book, you'll discover critical success factors for your SAP CRM 2007 implementation, and gain practical insights from a real-life examples, that you can put to use immediately within your organization.

This volume is organized around three areas of SAP--technical installation, troubleshooting, and functional use. Key interview topics include the most important configuration settings to know, SAP tables and transaction codes, certification examination questions, and more.

- Learn about every configuration step and find all relevant transactions easily
- Explore options for customizing ESS and MSS to meet specific business needs
- Benefit from hands-on tips and expert advice

ESS, MSS, SAP ERP backend, and Portal-are you about to get lost in countless configuration options for SAP's self-services? This book will help. Find details on all configuration steps, easily identify the relevant transactions and tables for a specific task, and benefit from tips and tricks from one of the SAP community's most renowned HR consultants. With extra chapters on workflow, reporting, and authorizations, this book has everything you need to successfully embark on a self-services project.

**Each Step Comprehensively Documented** Find detailed information on IMG access, relevant tables, transaction codes, and optional BAdI enhancements for each configuration step in ESS and MSS.

**Hands-On Instructions and Screenshots** Build the exact solution your HR team wants with expert advice on possible configuration options and screenshots for every step.

**Configuring the Landscape** Learn from in-depth instructions on backend, infrastructure, and cross-application components such as SAP ERP, Portal, workflow, reporting, authorizations, and user management.

**Find Everything You Need in Seconds** An extensive index conveniently points you to all configuration transactions and IMG steps, tables, BAdIs, and reports.

**Bonus Content for Download** Download four additional chapters on integration with Project Self-Services, Employee Interaction Center, E-Recruiting, and SAP Enterprise Learning from our website.

**Highlights**

- Employee Self-Services configuration
- Manager Self-Services configuration
- Portal configuration
- Backend configuration
- Reporting
- Workflow
- User management
- Authorizations
- HR Administrator Role

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