Raghubalan Housekeeping

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Finally there is a key concepts book in hospitality management available on the market! Tailored to your course structure and written with your needs in mind, as well as being international in its core (contributors from around the globe), this makes out for an excellent companion throughout your hospitality degree.
Hotel HousekeepingOperations and ManagementOxford University Press, USA
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A Ready Resource for Job Aspirants This book has been written considering the needs of students preparing for interviews both for industrial training and final placements. The book gives an overview of all the four major departments, namely, the front office, housekeeping, food production, and food and beverage service. The introduction dealing with general knowledge and personality development has been incorporated considering its importance for students. KEY FEATURES • A complete guide for campus interview which includes group discussion, personal interview and soft skills • Covers all the four major departments – Food Production, Food and Beverage Service, Front Office, and Housekeeping • Subject-wise brief explanation of each topic followed by questions and answers • Includes subjective as well as objective questions for campus interviews and examinations PARTHO PRATIM SEAL is presently the Principal at National Institute of Management Science and Research Foundation – Institute of Hotel Management, Kolkata. He was earlier Assistant Professor, Durgapur Society of Management Science, Durgapur and Lecturer at Institute for International Management and Technology, Bengal. Professor Seal has experience in Food Production department in various restaurants in New Delhi and in a multi speciality club at Kolkata. Chef and Chef Trainer by profession, his subjects of interest include Front Office, Food and Beverage Control and Hotel Information System. A post-graduate in

Hotel Management and also Management, alumnus of IHM, Chennai, he has also authored a book – Computers in Hotels – Concepts and Application.

Hotel Management and Operations, Fifth Edition provides a practical, up-to-date, and comprehensive approach to how professionals across the industry manage different departments within their operation. From the front office to finance, from marketing to housekeeping, this resource offers advanced theory played out in practical problems. Multidimensional case studies are a notable feature, with complex management problems portrayed from multiple viewpoints; “As I See It” and “Day in the Life” commentaries from new managers provide further real-world perspective. Covering the latest issues affecting the industry, this text gives students and professionals an up-to-date, dynamic learning resource.

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Hospitality industry is growing at a rapid pace. The improving cross-country relations have resulted into boom in the Travel and Tourism Industry and its services. This book gives a comprehensive account on tourism industry of India, at large, and the world, in general. From hotel to transportation (airways, railways and roadways), the book delves on services that helps in managing a tour efficiently. It also talks about tourism’s role in revenue generation, and trade forming an integral part of the tourism industry. The book discusses the topics like sustainable tourism and contemporary trends being followed in tourism, hotel and aviation industry today. Designed as a text for the students of hospitality management, the book is equally beneficial for the students pursuing a diploma level course in travel and tourism management. Besides, the book is equally useful for the professionals working in the hospitality industry. What Reviewer says... This book appears to be quite exhaustive and aims to cover all aspects of tourism and travel management. The chapterization of the book is planned in a very scientific manner, i.e. moving from simple or early to complex or advance stages of study in the subject. The text also serve as a learning material for the students enrolled for distance education in Tourism and Travel Management. This text, to a larger extent, covers all the functional area of Tourism, Travel, Hospitality and Aviation Management. Text is designed in such a manner that it not only brings out the challenges but also indicates employment opportunities for trained manpower in this sector. The statistical data and references are up-to-date which will serve as a useful source of information for target audience for this text from all spheres of this business activity. The text also highlights the details of new and emerging trends and study areas of Travel and Tourism like Sustainable Tourism, Community-based Tourism, and so on. The author has completely incorporated the proposed changes to make the text appealing for different segments of academia. —Prof. (Dr.) M. Sajnani, Dean Faculty of Hospitality & Tourism, Director, Amity Institute of Travel & Tourism

Accompanying DVD contains videos & PowerPoint presentations on different aspects of hotel houskeeping .

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