

## Healthcare Interpreting In Small Bites

Designated a Doody's Core Title! At the intersection of health care delivery and practice there lies a large area of patient care with no manual: how to provide the best care to patients who have a critically low level of comprehension and literacy. Because all patients play a central role in the outcome of their own health care, competent health care becomes almost impossible for caregivers when the boundary of low literary skills is present. In a concise and well-written format you will learn: Common myths about low literacy Examples of low health care literacy How to recognize patients with low literacy Strategies to help patients with low literacy and reduce medical errors Cultural issues in health literacy Ways to create a patient-friendly office environment How to improve patient communication Guidelines to target and overcome common problems practitioners encounter This clear, well written book is packed with examples and tips and will serve as a much needed guide for primary care providers, nurse practitioners, hospital administrators, and others who are looking for ways to improve their communication with patients and provide the most beneficial health care to their low-literacy patients.

The importance of quality interpreting in legal and healthcare settings can never

be stressed enough, when any mistake – no matter how small – can compromise the delivery of justice or put someone’s health at risk. This book addresses issues arising from interpreting in legal and healthcare settings by presenting cutting-edge research findings in interpreting and interpreter education in a number of countries around the world – including those which are relatively new to the field. It contains selected papers from a conference dedicated to such themes – the First International Conference on Legal and Healthcare Interpreting – as well as other invited papers related to the fields of legal and healthcare interpreting. This book is useful not only to scholars and educators, interpreters and translators working in legal or healthcare settings, but also to legal and healthcare professionals who work with interpreters in their day-to-day work, including judges, lawyers, police officers, doctors, midwives and nurses.

The Oxford Handbook of Translation and Social Practices draws on a wide array of case studies from all over the world to demonstrate the value of different forms of translation - written, oral, audiovisual - as social practices that are essential to achieve sustainability, accessibility, inclusion, multiculturalism, and multilingualism. Edited by Meng Ji and Sara Laviosa, this timely collection illustrates the interactions between translation studies and the social and natural sciences, reformulating the scope of this discipline as a socially-oriented,

empirical, and ethical research field in the 21st century.

Practice dialogues for healthcare interpreters and interpreter training based on real-world interpreting experiences. Features instructions at the top of each dialogue, indicating the participants required and the skills to be practiced. This volume – the first-ever collection of research on healthcare interpreting – centers on three interrelated themes: cross-cultural communication in healthcare settings, the interactional role of persons serving as interpreters and the discourse patterns of interpreter-mediated interaction. The individual chapters, by seven innovative researchers in the area of community-based interpreting, represent a pioneering attempt to look beyond stereotypical perceptions of interpreter-mediated interactions. First published as a Special Issue of *Interpreting* 7:2 (2005), this volume offers insights into the impact of the interpreter – whether s/he is a trained professional or a member of the patient's family – including ways in which s/he may either facilitate or impair reliable communication between patient and healthcare provider. The five articles cover a range of settings and specialties, from general medicine to pediatrics, psychiatry and speech therapy, using languages as diverse as Arabic, Dari, Farsi, Italian and Spanish in combination with Danish, Dutch, English and French.

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The Routledge Handbook of Language and Health Communication consists of forty chapters that provide a broad, comprehensive, and systematic overview of the role that linguistics plays within health communication research and its applications. The Handbook is divided into three sections: Individuals' everyday health communication Health professionals' communicative practices Patient-provider communication in interaction Special attention is given to cross-cutting themes, including the role of technology in health communication, narrative, and observations of authentic, naturally-occurring contexts. The chapters are written by international authorities representing a wide range of perspectives and approaches. Building on established work with cutting-edge studies on the changing health communication landscape, this volume will be an essential reference for all those involved in health communication and applied linguistics research and practice.

Expands the range and depth of translation studies scholarship by looking at the Japanese culture of translation, from the pre-Meiji era to the modern day.

The Interpreter's Resource provides a comprehensive overview of interpreting at

the start of the twenty first century. As well as explaining the different types of interpreting and their uses, it contains a number of Codes of Ethics, information on Community Interpreting around the world and detailed coverage of international organisations, which employ interpreters.

This book is a collection of papers presented in Stockholm, at the fourth Critical Link conference. The book is a well-balanced mix of academic research and texts of a more practical, professional character. The introducing article explicitly addresses the issue of professionalism and how this has been dealt with in research on interpreting. The following two sections provide examples of recent research, applying various theoretical approaches. Section four reports on the development of current, more or less local standards. Section five raises issues of professional ideology. The final section tells about new training initiatives and programmes. All contributions were selected because of their relevance to the theme of professionalisation of interpreting in the community. The volume is the fourth in a series, documenting the advance of a whole new empirical and professional field. It is of central interest for all people involved in this development, interpreters, researchers, trainers and others.

At conferences and in the literature on community interpreting there is one burning issue that reappears constantly: the interpreter's role. What are the

norms by which the facilitators of communication shape their role? Is there indeed only one role for the community interpreter or are there several? Is community interpreting aimed at facilitating communication, empowering individuals by giving them a voice or, in wider terms, at redressing the power balance in society? In this volume scholars and practitioners from different countries address these questions, offering a representative sample of ongoing research into community interpreting in the Western world, of interest to all who have a stake in this form of interpreting. The opening chapter establishes the wider contextual and theoretical framework for the debate. It is followed by a section dealing with codes and standards and then moves on to explore the interpreter's role in various different settings: courts and police, healthcare, schools, occupational settings and social services.

This volume is the first to address multilingual healthcare communication around the globe and focuses on institutional, social and linguistic challenges and resources of the healthcare industry. It comprises studies from Canada, Australia, South Africa, Greenland, Italy, Germany, Switzerland and Belgium, and aims to introduce new paths of communicative and methodological agendas, casting a critical view on current linguistic practices in healthcare, nursing and medical interactions. With increased personal mobility in a global society, the need for multilingual staff is on the rise in

medical institutions and healthcare organisations, and communicative competencies and practices involving different languages pose challenges for medical doctors, healthcare staff and patients alike. Many studies have highlighted the crucial role played by interpreters and interpreting staff, but the diversity of language situations in different countries requires very different approaches and solutions. Additionally, it may not be possible to develop a single agenda of language services for different medical areas with different needs for counselling, with various forms of treatment that require explanation and the patient's informed consent and with varying approaches to the relationship between medical professionals and patients. How to best organise medical (digital) language services in countries as different as South Africa, Greenland, Germany, Belgium and Australia calls for a diversity of possible solutions. The current volume makes a variety of such solutions and practices available for medical staff and healthcare institutions faced with international patients and working with international medical staff. It makes the challenges palpable on an international scale in a way that comparisons may be drawn between different solutions as well as their socio-cultural and institutional implications. This volume is intended for policy makers, medical and healthcare practitioners, institutions, interpreters, teachers and students in professional multilingual healthcare.

Healthcare Interpreting in Small Bites  
50 Nourishing Selections from the "Pacific Interpreters Newsletter," 2002-2010  
Trafford Publishing  
Translating and Interpreting

Healthcare Discourses/Traducir e interpretar en el ámbito sanitario Frank & Timme GmbH

Culture has a significant influence on the emerging trends in translation and interpretation. By studying language from a diverse perspective, deeper insights and understanding can be gained. *Redefining Translation and Interpretation in Cultural Evolution* is a pivotal reference source for the latest scholarly research on culture-oriented translation and interpretation studies in the contemporary globalized society. Featuring coverage on a range of topics such as sociopolitical factors, gender considerations, and intercultural communication, this book is ideally designed for linguistics, educators, researchers, academics, professionals, and students interested in cultural discourse in translation studies.

Providing efficient and safe healthcare services is tenuous even at the best of times. Hospital staff who must also circumnavigate language barriers are placed in problematic, perhaps disastrous, situations if they have not received the proper training. *The Handbook of Research on Medical Interpreting* is a compendium of essential reference material discussing the educational, ethical, pedagogical, and specialized aspects of medical interpreting. Featuring research on topics such as patient care, competent healthcare, and specialized training, this book is ideally designed for hospital staff, healthcare administrators, medical specialists, professional interpreters, industry professionals, academicians, researchers, and students seeking coverage on a new,

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international perspective to the medical sciences.

Focuses on differences in health and health care as linked to important social factors. This title includes six articles looking at racial disparities on a variety of topics such as: knowledge of hepatitis C Virus; health services received and patients' experiences in seeking health care; use of CAM services; and, more.

The Routledge Encyclopedia of Interpreting Studies is the authoritative reference for anyone with an academic or professional interest in interpreting. Drawing on the expertise of an international team of specialist contributors, this single-volume reference presents the state of the art in interpreting studies in a much more fine-grained matrix of entries than has ever been seen before. For the first time all key issues and concepts in interpreting studies are brought together and covered systematically and in a structured and accessible format. With all entries alphabetically arranged, extensively cross-referenced and including suggestions for further reading, this text combines clarity with scholarly accuracy and depth, defining and discussing key terms in context to ensure maximum understanding and ease of use. Practical and unique, this Encyclopedia of Interpreting Studies presents a genuinely comprehensive overview of the fast growing and increasingly diverse field of interpreting studies.

International Language Services is a professional interpreting and translation agency dedicated to improving access to health care and other vital services for people with limited English language skills.

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This book examines in detail traditional status signals in the translation profession. It provides case studies of eight European and non-European countries, identifying a number of policy options and making recommendations on rectifying problem areas.

The Routledge Handbook of Interpreting provides a comprehensive survey of the field of interpreting for a global readership. The handbook includes an introduction and four sections with thirty one chapters by leading international contributors. The four sections cover: The history and evolution of the field The core areas of interpreting studies from conference interpreting to interpreting in conflict zones and voiceover Current issues and debates from ethics and the role of the interpreter to the impact of globalization A look to the future Suggestions for further reading are provided with every chapter. The Routledge Handbook of Interpreting is an essential reference for researchers and advanced students of interpreting. Healthcare Interpreting Explained is the first comprehensive user-friendly book on the practice of medical/healthcare interpreting. Written by a leading world authority and drawing on research carried out in Europe, the United States, Australia and Asia, this process-focussed text goes beyond terms and concepts to cover medical discourse, ethics and protocol, professionalization, cognitive factors, problem-solving strategies, assessment and more. Including summaries, tasks, further reading and a range of real-world examples, as well as audio files on the Translation Studies Portal, this is the essential text for all students and practicing interpreters in the areas of medical and healthcare interpreting.

This book examines interpreter-mediated medical encounters and focuses primarily on the phenomenon of bilingual health care. It highlights the interactive and coordinated nature of interpreter-mediated interactions. Elaine Hsieh has put together over 15 hours of interpreter-

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mediated medical encounters, interview data with 26 interpreters from 17 different cultures/languages, 39 health care providers from 5 clinical specialties, and surveys of 293 providers from 5 clinical specialties. The depth and richness of the data allows for the presentation of a theoretical framework that is not restricted by language combination or clinical contexts. This will be the first book of its kind that includes not only interpreters' perspectives but also the needs and perspectives of providers from various clinical specialties. *Bilingual Health Communication* presents an opportunity to lay out a new theoretical framework related to bilingual health care and connects the latest findings from multiple disciplines. This volume presents future research directions that promise development for both theory and practice in the field.

Routledge Interpreting Guides cover the key settings or domains of interpreting and equip trainee interpreters and students of interpreting with the skills needed in each area of the field. Concise, accessible and written by leading authorities, they include examples from existing interpreting practice, activities, further reading suggestions and a glossary of key terms. Drawing on recent peer-reviewed research in interpreting studies and related disciplines, *Dialogue Interpreting* helps practising interpreters, students and instructors of interpreting to navigate their way through what is fast becoming the very expansive field of dialogue interpreting in more traditional domains, such as legal and medical, and in areas where new needs of language brokerage are only beginning to be identified, such as asylum, education, social care and faith. Innovative in its approach, this guide places emphasis on collaborative dimensions in the wider institutional and organizational setting in each of the domains covered, and on understanding services in the context of local communities. The authors propose



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considerations for conducting a research study. As a landmark volume, it charts new territory by addressing a range of topics germane to spoken and signed language interpreting research. Both provocative and pragmatic, this volume captures the thinking of an international slate of interpreting scholars including Daniel Gile, Franz Pöchhacker, Debra Russell, Barbara Moser-Mercer, Melanie Metzger, Cynthia Roy, Minhua Liu, Jemina Napier, Lorraine Leeson, Jens Hessmann, Graham Turner, Eeva Salmi, Svenja Wurm, Rico Peterson, Robert Adam, Christopher Stone, Laurie Swabey and Brenda Nicodemus. Experienced academics will find ideas to stimulate their passion and commitment for research, while students will gain valuable insights within its pages. This new volume is essential reading for anyone involved in interpreting research.

The Handbook of Intercultural Discourse and Communication brings together internationally-renowned scholars from a range of fields to survey the theoretical perspectives and applied work, including example analyses, in this burgeoning area of linguistics. Features contributions from established researchers in sociolinguistics and intercultural discourse Explores the theoretical perspectives underlying work in the field Examines the history of the field, work in cross-cultural communication, and features of discourse Establishes the scope of this interdisciplinary field of study Includes coverage on individual linguistic features, such as indirectness and politeness, as well as sample analyses of IDC exchanges

Dialogue interpreting includes what is variously referred to in English as Community, Public Service, Liaison, Ad Hoc or Bilateral Interpreting - the defining characteristic being interpreter-mediated communication in spontaneous face-to-face interaction. Included under this heading are all kinds of professional encounters: police, immigration and welfare services interviews,

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doctor-patient interviews, business negotiations, political interviews, lawyer-client and courtroom interpreting and so on. Whereas research into conference interpreting is now well established, the investigation of dialogue interpreting as a professional activity is still in its infancy, despite some highly promising publications in recent years. This special issue of *The Translator*, guest-edited by one of the leading scholars in translation studies, provides a forum for bringing together separate strands within this developing field and should create an impetus for further research. Viewing the interpreter as a gatekeeper, coordinator and negotiator of meanings within a three-way interaction, the descriptive studies included in this volume focus on issues such as role-conflict, in-group loyalties, participation status, relevance and the negotiation of face, thus linking the observation of interpreting practice to pragmatic constraints such as power, distance and face-threat and to semiotic constraints such as genres and discourses as socio-textual practices of particular cultural communities.

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