

Data Center Operations Manual Template

This IBM® Redbooks® publication is an IBM and Cisco collaboration that articulates how IBM and Cisco can bring the benefits of their respective companies to the modern data center. It documents the architectures, solutions, and benefits that can be achieved by implementing a data center based on IBM server, storage, and integrated systems, with the broader Cisco network. We describe how to design a state-of-the-art data center and networking infrastructure combining Cisco and IBM solutions. The objective is to provide a reference guide for customers looking to build an infrastructure that is optimized for virtualization, is highly available, is interoperable, and is efficient in terms of power and space consumption. It will explain the technologies used to build the infrastructure, provide use cases, and give guidance on deployments.

Gain insights into the latest technology and business trends within testing domains

About This Book This book covers the latest trends that every Testing and QA professional should keep up-to-date with given the advancements in digital technologies. Master cutting-edge testing techniques for emerging areas such as IOT, Machine Learning, Cognitive. Best practices for Testing and Quality Assurance within several industry domains.

Who This Book Is For This book is targeted at those working in the QA and Testing areas. The book does not cover testing basics, which QA professionals are already familiar with—for example, writing a test plan or test case, and so on.

What You Will Learn Understand the TCOE model, managed services, the structure of testing in Agile/DevOps engagements, factory models, and crowdsourcing. Implement testing processes, practices, and automation tools in the Agile/DevOps life cycle. Adapt to current technologies in social media, mobile, analytics and the Cloud. Leverage cognitive intelligence/machine-learning, robotics, and the Internet of Things in testing. How key industries/domains (consumer products and retail, energy and utilities, healthcare, telecom, and automotive) adapt to digital transformation. Future directions for the QA industry, consulting careers, testing profession, and professionals.

In Detail The book is based on the author's experience in leading and transforming large test engagements and architecting solutions for customer testing requirements/bids/problem areas. It targets the testing practitioner population and provides them with a single go-to place to find perspectives, practices, trends, tools, and solutions to test applications as they face the evolving digital world. This book is divided into five parts where each part explores different aspects of testing in the real world. The first module explains the various testing engagement models. You will then learn how to efficiently test code in different life cycles. The book discusses the different aspects of Quality Analysis consideration while testing social media, mobile, analytics, and the Cloud. In the last module, you will learn about futuristic technologies to test software. By the end of the book, you will understand the latest business and IT trends in digital transformation and learn the best practices to adopt for business

assurance. Style and approach This book is a compilation of the latest business and IT trends in digital transformation & Tools and Best Practices that QA professionals need to adopt for business assurance.

Includes bibliography and indexes / subject, personal author, corporate author, title, and media index.

System Center Service Manager 2010 offers enterprises a complete, integrated platform for adopting and automating service management best practices, such as those found in ITIL and Microsoft Operations Framework (MOF). Now, there's a comprehensive, independent reference and technical guide to this powerful product. A team of expert authors offers step-by-step coverage of related topics in every feature area, organized to help IT professionals quickly plan, design, implement, and use Service Manager 2010. After introducing the product and its relationship with the rest of Microsoft's System Center suite, the authors present authoritative coverage of Service Manager's capabilities for incident and problem resolution, change control, configuration management, and compliance. Readers will also find expert guidance for integrating Service Manager with related Microsoft technologies. This book is an indispensable resource for every IT professional planning, installing, deploying, and/or administering Service Manager, including ITIL, MOF, and other IT consultants; system administrators; and developers creating customized solutions.

- Understand Service Manager's architecture and components
- Discover how Service Manager supports ITIL and MOF processes
- Accurately scope and specify your implementation to reflect organizational needs
- Plan to provide redundancy, ensure scalability, and support virtualization
- Design, deploy, and maintain Service Manager with security in mind
- Use Service Manager's consoles and portals to provide the right resources to each user
- Create complete service maps with Service Manager's business services
- Fully automate incident management and ticketing
- Implement best processes for identifying and addressing root causes of problems
- Systematically manage the life cycle of changes
- Use Service Manager to strengthen governance, risk management, and compliance
- Customize Service Manager's data layer, workflows, and presentation layer
- Use management packs to simplify service desk customization
- Make the most of Service Manager's reporting and dashboards

Medical simulation is a relatively new science that is achieving respectability among healthcare educators worldwide. Simulation and skills centres have become established to integrate simulation into mainstream education in all medical, nursing, and paramedical fields. Borrowing from the experience and methodologies of industries that are using simulation, medical educators are grappling with the problem of rapidly acquiring the skills and techniques required to implement simulation programmes into established curricula. This book assists both novice and experienced workers in the field to learn from established practitioners in medical simulation. Simulation has been used to enhance the educational experience in a diverse range of fields; therefore a wide variety of

disciplines are represented. The book begins with a section on the logistics of establishing a simulation and skills centre and the inherent problems with funding, equipment, staffing and course development, and promotion. Section two deals with simulators and related training devices that are required to equip a stand-alone or institution-based centre. The features, strengths, and weaknesses of training devices are presented to help the reader find the appropriate simulator to fulfil their training requirements. There is a guide to producing scenarios and medical props that can enhance the training experience. The third section covers adult education and it reviews the steps required to develop courses that comply with 'best practice' in medical education. Teaching skills, facilitating problem-based learning groups and debriefing techniques are especially important to multidisciplinary skills centres that find themselves becoming a centre for medical education. The manual concludes with guides for the major specialties that use simulation, including military, paediatrics, CPR and medical response teams, obstetrics, and anaesthesia.

This guide provides information for companies on how to plan and organize a SAP implementation. It includes examples of both new and existing SAP customer sites which offer tried and proven approaches, scripts and tools to save time and money.

Discover BIM: A better way to build better buildings. Building Information Modeling (BIM) is a new approach to design, construction, and facility management in which a digital representation of the building process is used to facilitate the exchange and interoperability of information in digital format. BIM is beginning to change the way buildings look, the way they function, and the ways in which they are designed and built. BIM Handbook: A Guide to Building Information Modeling for Owners, Managers, Designers, Engineers, and Contractors provides an in-depth understanding of BIM technologies, the business and organizational issues associated with its implementation, and the profound advantages that effective use of BIM can provide to all members of a project team. The Handbook: Introduces Building Information Modeling and the technologies that support it Reviews BIM and its related technologies, in particular parametric and object-oriented modeling, its potential benefits, its costs, and needed infrastructure Explains how designing, constructing, and operating buildings with BIM differs from pursuing the same activities in the traditional way using drawings, whether paper or electronic Discusses the present and future influences of BIM on regulatory agencies; legal practice associated with the building industry; and manufacturers of building products Presents a rich set of BIM case studies and describes various BIM tools and technologies Shows how specific disciplines owners, designers, contractors, and fabricators can adopt and implement BIM in their companies Explores BIM's current and future impact on industry and society Painting a colorful and thorough picture of the state of the art in Building Information Modeling, the BIM Handbook guides readers to successful implementations, helping them to avoid needless frustration and costs and take full advantage of this paradigm-shifting approach to build better buildings, that consume fewer materials, and require less time, labor, and capital resources.

Software Defined Data Center with Red Hat Cloud and Open Source IT Operations

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Create strong IT governance processes In the current business climate where a tremendous amount of importance is being given to governance, risk, and compliance (GRC), the concept of IT governance is becoming an increasingly strong component. Executive's Guide to IT Governance explains IT governance, why it is important to general, financial, and IT managers, along with tips for creating a strong governance, risk, and compliance IT systems process. Written by Robert Moeller, an authority in auditing and IT governance Practical, no-nonsense framework for identifying, planning, delivering, and supporting IT services to your business Helps you identify current strengths and weaknesses of your enterprise IT governance processes Explores how to introduce effective IT governance principles with other enterprise GRC initiatives Other titles by Robert Moeller: IT Audit, Control, and Security and Brink's Modern Internal Auditing: A Common Body of Knowledge There is strong pressure on corporations to have a good understanding of their IT systems and the controls that need to be in place to avoid such things as fraud and security violations. Executive's Guide to IT Governance gives you the tools you need to improve systems processes through IT service management, COBIT, and ITIL.

Provides knowledge that forms the basis for successful co-engineering of the adaptive complex enterprise for services delivery.

Your company's global competitiveness depends on the utilization and maintenance of information. Current data handling practices-storing, updating, and accessing data-can be either a problem or a significant strategic advantage for your company. Designing a Total Data Storage Solution: Technology, Implementation, and Deployment gives you the inform

Data Center Virtualization Fundamentals For many IT organizations, today's greatest challenge is to drive more value, efficiency, and utilization from data centers.

Virtualization is the best way to meet this challenge. Data Center Virtualization Fundamentals brings together the comprehensive knowledge Cisco professionals need to apply virtualization throughout their data center environments. Leading data center expert Gustavo A. A. Santana thoroughly explores all components of an end-to-end data center virtualization solution, including networking, storage, servers, operating systems, application optimization, and security. Rather than focusing on a single product or technology, he explores product capabilities as interoperable design tools that can be combined and integrated with other solutions, including VMware vSphere. With the author's guidance, you'll learn how to define and implement highly-efficient architectures for new, expanded, or retrofit data center projects. By doing so, you can deliver agile application provisioning without purchasing unnecessary infrastructure, and establish a strong foundation for new cloud computing and IT-as-a-service initiatives. Throughout, Santana illuminates key theoretical concepts through realistic use cases, real-world designs, illustrative configuration examples, and verification outputs. Appendixes provide valuable reference information, including relevant Cisco data center products and CLI principles for IOS and NX-OS. With this approach, Data Center Virtualization Fundamentals will be an indispensable resource for anyone preparing for the CCNA Data Center, CCNP Data Center, or CCIE Data Center certification exams. Learn how virtualization can transform and improve traditional data center network topologies Understand the key characteristics and value of each data

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center virtualization technology Walk through key decisions, and transform choices into architecture Smoothly migrate existing data centers toward greater virtualization Burst silos that have traditionally made data centers inefficient Master foundational technologies such as VLANs, VRF, and virtual contexts Use virtual PortChannel and FabricPath to overcome the limits of STP Optimize cabling and network management with fabric extender (FEX) virtualized chassis Extend Layer 2 domains to distant data center sites using MPLS and Overlay Transport Virtualization (OTV) Use VSANs to overcome Fibre Channel fabric challenges Improve SAN data protection, environment isolation, and scalability Consolidate I/O through Data Center Bridging and FCoE Use virtualization to radically simplify server environments Create server profiles that streamline “bare metal” server provisioning “Transcend the rack” through virtualized networking based on Nexus 1000V and VM-FEX Leverage opportunities to deploy virtual network services more efficiently Evolve data center virtualization toward full-fledged private clouds

The classic and authoritative reference in the field of computer security, now completely updated and revised With the continued presence of large-scale computers; the proliferation of desktop, laptop, and handheld computers; and the vast international networks that interconnect them, the nature and extent of threats to computer security have grown enormously. Now in its fifth edition, *Computer Security Handbook* continues to provide authoritative guidance to identify and to eliminate these threats where possible, as well as to lessen any losses attributable to them. With seventy-seven chapters contributed by a panel of renowned industry professionals, the new edition has increased coverage in both breadth and depth of all ten domains of the Common Body of Knowledge defined by the International Information Systems Security Certification Consortium (ISC). Of the seventy-seven chapters in the fifth edition, twenty-five chapters are completely new, including: 1. Hardware Elements of Security 2. Fundamentals of Cryptography and Steganography 3. Mathematical models of information security 4. Insider threats 5. Social engineering and low-tech attacks 6. Spam, phishing, and Trojans: attacks meant to fool 7. Biometric authentication 8. VPNs and secure remote access 9. Securing Peer2Peer, IM, SMS, and collaboration tools 10. U.S. legal and regulatory security issues, such as GLBA and SOX Whether you are in charge of many computers or just one important one, there are immediate steps you can take to safeguard your computer system and its contents. *Computer Security Handbook, Fifth Edition* equips you to protect the information and networks that are vital to your organization.

Contains a variety of cloud computing technologies and explores how the cloud can enhance business operations *Cloud Technologies* offers an accessible guide to cloud-based systems and clearly explains how these technologies have changed the way organizations approach and implement their computing infrastructure. The author—a noted expert on the topic—includes an overview of cloud computing and addresses business-related considerations such as service level agreements, elasticity, security, audits, and practical implementation issues. In addition, the book covers important topics such as automation, infrastructure

as code, DevOps, orchestration, and edge computing. Cloud computing fundamentally changes the way organizations think about and implement IT infrastructure. Any manager without a firm grasp of basic cloud concepts is at a huge disadvantage in the modern world. Written for all levels of managers working in IT and other areas, the book explores cost savings and enhanced capabilities, as well as identifies different models for implementing cloud technologies and tackling cloud business concerns. This important book: Demonstrates a variety of cloud computing technologies and ways the cloud can enhance business operations Addresses data security concerns in cloud computing relevant to corporate data owners Shows ways the cloud can save money for a business Offers a companion website hosting PowerPoint slides Written for managers in the fields of business, IT and cloud computing, Cloud Technologies describes cloud computing concepts and related strategies and operations in accessible language.

This IBM® Redbooks® publication delivers a Site Reliability Engineering (SRE) solution for cloud workloads that uses Red Hat OpenStack for Infrastructure as a Service (IaaS), Red Hat OpenShift for Platform as a Service (PaaS), and IT operations management that uses open source tools. Today, customers are no longer living in a world of licensed software. Curiosity increased the demand for investigating the Open Source world for Community Open Source and Enterprise grade applications. IBM as one of the contributors to the Open Source community is interested in helping the software be maintained and supported. Having companies, such as IBM, support the evolution of Open Source software helps to keep the Open Source community striving for enterprise grade open source solutions. Lately, companies are working on deciphering how to take advantage of Enterprise and Community Open Source to implement in their enterprises. The business case for open source software is no longer a mystery and no surprise that most of the new positions in IT enterprises are related to open source projects. The ability of a large enterprise to manage this sort of implementations is to engage in a hypertrophied cooperation, where the ability to not only cooperate with teams and people outside your organization, but also to find new ways of working together and devise new ways to improve the software and its code. A goal for this publication is to help the client's journey into the open source space and implement a private Cloud Container-based architecture with the ability to manage the entire IT Service Management processes from the open source framework. This publication describes the architecture and implementation details of the solution. Although not every piece of this solution is documented here, this book does provide instructions for what was achieved incorporating open source technologies. Moreover, with this publication, the team shares their collaboration experiences working in a team of technologists, open source developers, Red Hat, and the open source community. This publication is for designers, developers, managers, and anyone who is considering starting a Cloud open source project, or users who started that journey. This book also can

be a manual to guide the implementation of a technical viable architecture and help those enterprises participate in an open source project but have not done so before. The reader must be familiar with principles in programming and basic software engineering concepts, such as source code, compilers, and patches. This is the definitive real-world guide to Microsoft System Center 2012, Microsoft's newest and most powerful version of System Center. Authored by consultants who've deployed System Center in hundreds of enterprises and innovative smaller businesses, this book brings together up-to-the-minute tips, tricks, and techniques you just won't find anywhere else. You'll learn how to use System Center's powerful capabilities to build highly-efficient managed environments that encompass datacenters, cloud environments, client computers, mobile devices, and more. The authors address planning, design, implementation, integration, and administration, and cover every component, including Configuration Manager, Operations Manager, Data Protection Manager, Virtual Machine Manager, Service Manager, and Orchestrator. Use Configuration Manager 2012 to deliver software and updates in highly-distributed environments including datacenters, clouds, and mobile devices Reliably manage and report on assets with Configuration Manager 2012 Perform monitoring, alerting, operations, and security reporting with Operations Manager 2012 Use Data Protection Manager 2012 to protect file systems, SQL, Microsoft Exchange, and SharePoint Leverage Data Protection Manager 2012's improved central monitoring and remote recovery Run Hyper-V virtualized environments with VMM 2012—including new private clouds and mixed private/public fabrics Use Service Manager 2012 to provide top-down integration, and use Orchestrator 2012 for bottom-up process automation and integration “glue” Give users an efficient self-service portal for creating service and incident requests and browsing service catalogs Manage service offerings and implement enterprise-wide change control with Service Manager 2012 Ensure compliance by creating, executing, and repeating auditable, documented processes with Orchestrator 2012

This book constitutes the refereed conference proceedings of the 29th International Conference on Industrial, Engineering and Other Applications of Applied Intelligent Systems, IEA/AIE 2016, held in Morioka, Japan, in August 2-4, 2016. The 80 revised full papers presented were carefully reviewed and selected from 168 submissions. They are organized in topical sections: data science; knowledge base systems; natural language processing and sentiment analysis; semantic Web and social networks; computer vision; medical diagnosis system and bio-informatics; applied neural networks; innovations in intelligent systems and applications; decision support systems; adaptive control; soft computing and multi-agent systems; evolutionary algorithms and heuristic search; system integration for real-life applications.

An essential guide on the latest version of Microsoft's server management tool Microsoft's powerful Mastering System Center 2012 Operations Manager introduces many exciting new and enhanced feature sets that allow for large-

scale management of mission-critical servers. This comprehensive guide provides invaluable coverage to help organizations monitor their environments across computers, network, and storage infrastructures while maintaining efficient and effective service levels across their applications. Provides intermediate and advanced coverage of all aspects of Systems Center 2012 Operations Manager, including designing, planning, deploying, managing, maintaining, and scripting Operations Manager Offers a hands-on approach by providing many real-world scenarios to show you how to use the tool in various contexts Anchors conceptual explanations in practical application Mastering System Center 2012 Operations Manager clearly shows you how this powerful server management tool can best be used to serve your organization's needs. Engineers rely on Groover because of the book's quantitative and engineering-oriented approach that provides more equations and numerical problem exercises. The fourth edition introduces more modern topics, including new materials, processes and systems. End of chapter problems are also thoroughly revised to make the material more relevant. Several figures have been enhanced to significantly improve the quality of artwork. All of these changes will help engineers better understand the topic and how to apply it in the field.

This is the first comprehensive Operations Manager 2012 technical resource for every IT implementer and administrator. Building on their bestselling OpsMgr 2007 book, three Microsoft System Center Cloud and Data Center Management MVPs thoroughly illuminate major improvements in Microsoft's newest version—including new enhancements just added in Service Pack 1. You'll find all the information you need to efficiently manage cloud and datacenter applications and services in even the most complex environment. The authors provide up-to-date best practices for planning, installation, migration, configuration, administration, security, compliance, dashboards, forecasting, backup/recovery, management packs, monitoring including .NET monitoring, PowerShell automation, and much more. Drawing on decades of enterprise and service provider experience, they also offer indispensable insights for integrating with your existing Microsoft and third-party infrastructure. Detailed information on how to... Plan and execute a smooth OpsMgr 2012 deployment or migration Move toward application-centered management in complex environments Secure OpsMgr 2012, and assure compliance through Audit Collection Services Implement dashboards, identify trends, and improve forecasting Maintain and protect each of your OpsMgr 2012 databases Monitor virtually any application, environment, or device: client-based, .NET, distributed, networked, agentless, or agent-managed Use synthetic transactions to monitor application performance and responsiveness Install UNIX/Linux cross-platform agents Integrate OpsMgr into virtualized environments Manage and author management packs and reports Automate key tasks with PowerShell, agents, and alerts Create scalable management clouds for service provider/multi-tenant environments Use OpsMgr 2012 Service Pack 1 with Windows Server 2012 and SQL Server 2012

This book combines elementary theory from computer science with real-world challenges in global geodetic observation, based on examples from the Geodetic Observatory Wettzell, Germany. It starts with a step-by-step introduction to developing

stable and safe scientific software to run successful software projects. The use of software toolboxes is another essential aspect that leads to the application of generative programming. An example is a generative network middleware that simplifies communication. One of the book's main focuses is on explaining a potential strategy involving autonomous production cells for space geodetic techniques. The complete software design of a satellite laser ranging system is taken as an example. Such automated systems are then combined for global interaction using secure communication tunnels for remote access. The network of radio telescopes is used as a reference. Combined observatories form coordinated multi-agent systems and offer solutions for operational aspects of the Global Geodetic Observing System (GGOS) with regard to "Industry 4.0".

This book presents selected peer-reviewed papers from the International Conference on Artificial Intelligence and Data Engineering (AIDE 2019). The topics covered are broadly divided into four groups: artificial intelligence, machine vision and robotics, ambient intelligence, and data engineering. The book discusses recent technological advances in the emerging fields of artificial intelligence, machine learning, robotics, virtual reality, augmented reality, bioinformatics, intelligent systems, cognitive systems, computational intelligence, neural networks, evolutionary computation, speech processing, Internet of Things, big data challenges, data mining, information retrieval, and natural language processing. Given its scope, this book can be useful for students, researchers, and professionals interested in the growing applications of artificial intelligence and data engineering.

Despite the buzz surrounding the cloud computing, only a small percentage of organizations have actually deployed this new style of IT—so far. If you're planning your long-term cloud strategy, this practical book provides insider knowledge and actionable real-world lessons regarding planning, design, operations, security, and application transformation. This book teaches business and technology managers how to transition their organization's traditional IT to cloud computing. Rather than yet another book trying to sell or convince readers on the benefits of clouds, this book provides guidance, lessons learned, and best practices on how to design, deploy, operate, and secure an enterprise cloud based on real-world experience. Author James Bond provides useful guidance and best-practice checklists based on his field experience with real customers and cloud providers. You'll view cloud services from the perspective of a consumer and as an owner/operator of an enterprise private or hybrid cloud, and learn valuable lessons from successful and less-than-successful organization use-case scenarios. This is the information every CIO needs in order to make the business and technical decisions to finally execute on their journey to cloud computing. Get updated trends and definitions in cloud computing, deployment models, and for building or buying cloud services Discover challenges in cloud operations and management not foreseen by early adopters Use real-world lessons to plan and build an enterprise private or hybrid cloud Learn how to assess, port, and migrate legacy applications to the cloud Identify security threats and vulnerabilities unique to the cloud Employ a cloud management system for your enterprise (private or multi-provider hybrid) cloud ecosystem Understand the challenges for becoming an IT service broker leveraging the power of the cloud

The definitive reference and technical guide to implementing, integrating, and using

Microsoft System Center Configuration Manager 2012 * *Thoroughly updated to reflect major changes in Configuration Manager that require new skills and knowledge. *Helps IT pros take full advantage of Configuration Manager 2012's built-in best practice processes for software distribution and configuration management. *Organized to help readers optimize deployments and efficiently integrate with other System Center products. This is the first and only comprehensive reference and technical guide to Microsoft System Center Configuration Manager 2012. A team of expert authors offers step-by-step coverage of related topics in every feature area, organized to help IT professionals rapidly optimize Configuration Manager 2012 for their requirements, and then deploy and use it successfully. The authors begin by introducing Configuration Manager 2012 and its goals, and explaining how it fits into the broader System Center product suite. Next, they fully address planning, design, and implementation. Finally, they systematically cover each of Configuration Manager 2012's most important feature sets, addressing issues ranging from configuration management to software distribution. Readers will learn how to use Configuration Manager 2012's user-centric capabilities to provide anytime/anywhere services and software, and to strengthen both control and compliance.

This unique and critical book shares no-fail secrets for building software and offers tried-and-true practices and principles for software design, development, and testing for mission-critical systems that must not fail. A veteran software architect walks you through the lifecycle of a project as well as each area of production readiness—functionality, availability, performance and scalability, operability, maintainability, and extensibility, and highlights their key concepts. Fundamentals of Sleep Technology provides a thorough understanding of the use of polysomnography and other technologies in the evaluation and management of sleep disorders. Coverage includes in-depth reviews of the neurophysiology and cardiopulmonary aspects of sleep, along with the pathophysiology of sleep disorders. Detailed sections on polysomnography include recording procedures, identifying and scoring sleep stages and sleep-related events, and report generation. Chapters discuss therapeutic interventions including positive airway pressure, supplemental oxygen, surgical and pharmacologic treatments, and patient education. A section focuses on pediatric sleep disorders and polysomnography. Also included are chapters on establishing and managing a sleep center and accrediting a sleep program. Fundamentals of Sleep Technology is endorsed by American Association of Sleep Technologists (AAST). AAST committees oversaw the development of this book, defining the table of contents, recruiting the Editors, and providing most of the contributors.

Hyper-V is one of the top virtualization products, and this practical guide focuses on the essentials of Windows Server 2008 Hyper-V. Written by the Microsoft team behind the Hyper-V product, this book shows you how to perform key virtualization scenarios, such as server consolidation, software test and development, and a dynamic data center and demonstrates how Hyper-V can be used to reduce cost and eliminate the complexity of a server infrastructure by consolidating workloads to a small number of machines. In addition, the material addresses using DPM, and SCOM with VMM in order to maintain and manage Hyper-V environments.

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