

## Business Correspondence And Report Writing By Rc Sharma And Krishna Mohan

As per the guidelines of Choice Based Credit System (CBCS) for all Central Universities, including the University of Delhi, and written specifically for the Ability Enhancement Compulsory Course (AECC) in English, the book introduces students to the theory, fundamentals and tools of communication to help them develop vital communication skills that would be integral to personal, social and professional interactions. With minimal textual emphasis and optimal use of practice exercises, an effort has been made to make learning a pleasure for the students. While some sections have been included from theoretical point of view, several passages have been introduced to expose the reader to more interesting materials. **KEY FEATURES** • Easy language • Equal emphasis on theory and practice • Interactive worksheets incorporated to improve communication skills • Equips students to tackle the problem areas in reading and comprehension

The roles and responsibilities of administrative managers are identified and explained in this updated and comprehensive resource on managing the information needs of an organization to facilitate timely, relevant, and accurate communication. Topical case studies and practical examples illustrate the knowledge and skills required for success in office management. Whether managing cultural diversity in the work place or learning proper business ethics, the instructions outlined in this guide provide the basis for arriving at meaningful decisions that can make a candidate an asset in any office environment.

Business Correspondence and Report Writing, 3e Tata McGraw-Hill Education Business Correspondence & Report Writing, 4/e Buss Corres'Ce & Report Writing, 4e Tata McGraw-Hill Education Taxmann's CRACKER for Business Laws & Business Correspondence and Reporting – Most Amended & Updated Book covering Past Exam Questions along with Chapter-wise Marks distribution | CA-Foundation Taxmann Publications Private Limited

This work combines the expertise of communication specialists at three South African technikons to meet the requirements of first-year students in a variety of college courses. The text includes all key syllabus elements, while giving practical examples of communication in the workplace.

'Communication Skills for Professionals' is a time-tested book which aims to equip students, academicians and professionals with all the necessary skills to communicate effectively, so that they can thrive in this competitive world. **WHAT DOES THE BOOK CONTAIN** This compact and student friendly text is divided in several sections, and covers several topics like Detailed section on Vocabulary. • Items of: grammar; verbs; phrasal verbs; voices; tenses; transformation and synthesis of sentences. • 'Rectification of Grammatical Errors' in order to identify and correct errors. • Analysis of the 4 skills of Listening, Speaking, Reading and Writing. • Skills of Technical Writing and Public Speaking. • Body Language and Group Discussion. All these and more aims to make the learner a winner, not only in his personal life, but also in his Professional life. The book is easy to read and understand. Each point is illustrated with examples from practical life. Even the grammar exercises and all other activity-based questions have been skillfully designed and worked out in Classrooms. **WHAT IS NEW TO THIS EDITION** • In the modern business world where speed and ease of communication is very important E-mails have become widely prevalent. An E-mail can even make or break a career. • Detailed discussions have been shared in this Edition on how to write the perfect E-mail. • A completely new chapter has been added on social media tools like LinkedIn, Facebook and Twitter. Job seekers would learn how to upload their portfolios and highlight their skills and achievements and connect with prospective employers and collaborators. **Book Reviews** "I have been a regular user of the book by Prof. Nira Konar and found it a very reliable resource. The chapters on 'Group Discussion and Body Language' are particularly helpful. Besides, the chapter on 'Communication Theory' has been relevantly and effectively explained keeping in mind the needs of the students. Overall, the book is very accessible by all levels of students. It is a part of recommended reading for my students." - Nandini Mukherjee Course Coordinator, Department of Communicative English, St. Xavier's College, Kolkata "An extremely concise, lucidly written and reader-friendly book, that serves as a handy reference manual for all in-service English language teachers of degree engineering colleges. The B.Tech Communicative English syllabus has been closely followed, with detailed sections on grammar, writing and comprehension. The chapters on vocabulary take an insightful look at etymology, word origins, synonymy and antonymy. Detailed word lists and practice exercises make the section extremely helpful for practicing teachers. The sections on grammar are fairly detailed, offering a thorough analysis of Verbs, Tenses, Voice, Narration, Transformation of Sentences and Error Correction. There are plenty of practice exercises for the teacher to choose from. Reading skills are well discussed and technical writing is given all the importance and predominance it usually occupies in any course on technical communication. The section on report writing is extremely useful as a guide for teachers for teaching students the formatting and writing essentials in documenting reports. There is a section on professional speaking too, which enriches the content of the book. On the whole, the book is of continuing usefulness and relevance in any technical English course and will be used by teachers and students alike for many years to come." - Dr Indrajit Bose Assistant Professor of English, GNIT, Kolkata "Dr. Konar's book acts as a comprehensive guide to the students of professional, technical as well as basic courses to hone their language skills. The language of the book is persuasive, fluid and student-friendly which makes it useful even to the first generation learners of English. The scope of this book extends from word-building to report writing and covers almost all the thrust areas of language training in a nutshell. Hence, it deserves a shelf-space in the library of any institution." - Ayushman Banerjee, Assistant Professor in English, Haldia Government College, Kolkata "This is one of the best books on 'Communication' available in the market. Dr. Nira Konar is a brand by herself whenever English Language Teaching (ELT) comes into discussion. This compact edition discusses in detail the various aspects of language ranging from Vocabulary, Grammar, Syntax to effective communication in business. The book gives a clear reading of LSRW skills such as writing, reading, listening, and public speaking. It further confers different means of effective communication, situational dialogues, body language, and group discussions. The book follows the present MAKAUT curriculum of English for B.Tech 1st year 2nd Semester (HM-HU 201 & HM-HU 291) thoroughly. It not only gives an overview of the Theory syllabus but also provides details of Language Laboratory activities as well.

"Communication Skills for Professionals" enables the readers to express themselves clearly and communicate effectively at the workplace. This book not only deals with the rudiments of communication but also gives insights into the body language and provides important tips on how to be successful at interviews and group discussions. Primarily intended for students of engineering

and technology, the book will also be useful for Management students and the students of all disciplines who want to acquire the skill in corporate communication and excel in their respective professional areas." - Sohini Datta Assistant Professor, Department of Management, IEM, Sector V, Salt Lake, Kolkata "Easy and in-depth writing on the subject is the aim of this book. The author has put in here the fruits of teaching the students from the wide-ranging and first-hand knowledge of business speaking and writing, and listening in a friendly way. It is enriched with extensive references. On every page of the book the students will see how a simpler style of English is balanced with their need." - Dalia Sen Assistant Professor, Bengal Institute of Technology (Under Techno India Group), Kolkata

Public Relations Writing Worktext provides the fundamental knowledge and the basic preparation required for the professional practice of public relations writing. This textbook introduces readers to public relations and writing, providing an overview of the four-step public relations process in addition to defining and detailing the writing activities involved. It presents in-depth information on the writing formats and approaches used in implementing strategic public relations plans, and offers instruction for developing all types of writing assignments, starting with memos, proposals, and news releases, and moving on to the more complex tasks of advocacy writing, newsletters, crisis planning, and online communication. Examples accompany the discussions, providing guidance and structure for the varied writing activities. Retaining the approach of the second edition, this text incorporates numerous changes and updates, making it suitable for use as a primary course text. Updates include: increased focus on writing for the web, blogs, and electronic media, including information on writing social media releases and a new chapter entitled "New and Social Media" a new planning outline to help writers develop more effective messages expanded checklists for writers to reference when working on assignments additional examples of effective public relations writing by leading companies in a variety of organizational settings, including Mattel, UPS, Burger King, Sara Lee, Xerox, Frito-Lay, and many more new assignments based on topics, issues and problems that public relations professionals in all sectors face today restructured content for improved writing flow and consistency full instructor manual available at [www.routledge.com/textbooks/zappala](http://www.routledge.com/textbooks/zappala) Authors Joseph M. Zappala and Ann R. Carden offer a clear and engaging introduction to the writing activities involved in public relations practice, resulting in a valuable resource for professionals as well as a practical classroom text for students planning careers in public relations.

In the present age of Information and Communication Technology (ICT) revolution and social networking scenario, fast and precise communication has become the need of the hour. But in the whirlwind of fluency, accuracy cannot be sacrificed. Sometimes, adequate attention is not paid to the use of grammar and usage, which leaves a very bad impression on the readers. This book on English grammar presents the topics in an innovative way and meets the long-felt need of a good user-friendly grammar book. The book makes the study of grammar very interesting, challenging and exciting. It discusses grammatical categories, processes and principles of sentence construction in a very simple and lucid manner. The book starts with the discussion of word classes and goes on to describe phrases and sentences. More importantly, it deals with the problem areas of tenses, modal verbs, articles, determiners, prepositions, passive constructions and direct and indirect narration in a novel way. The composition section of the book includes a very useful presentation of letter-writing, precis-writing, report writing, reading comprehension and, above all, the use of vocabulary. The Appendices on how to avoid spelling errors and a complete list of the types of sentences are very useful. This comprehensive and well-researched book should prove very valuable for undergraduate students of all streams. Besides, professionals, those preparing for competitive examinations and even any lay reader who wishes to possess the essentials of English grammar and usage will find the book useful and interesting. In the Second Edition of the book the introduction of two new chapters on error analysis and functional grammar will prove very useful to interviewees and competitors..

**KEY FEATURES**

- Explains difficult grammatical concepts in a simple and lucid language.
- Provides models for every writing activity.
- Incorporates latest linguistic research in the conceptualization and presentation of the grammatical material.
- Contains lots of exercises with solutions.
- Adds comprehensive material on error analysis and functional grammar.

**TARGET AUDIENCE**

- UG and PG Students of all streams
- Aspirants of competitive exams
- Teachers and instructors
- Chapter wise and Topic wise introduction to enable quick revision.
- Coverage of latest typologies of questions as per the Board latest Specimen papers
- Mind Maps to unlock the imagination and come up with new ideas.
- Concept videos to make learning simple.
- Latest Solved Paper with Topper's Answers
- Previous Years' Board Examination Questions and Marking scheme Answers with detailed explanation to facilitate exam-oriented preparation.
- Examiners comments & Answering Tips to aid in exam preparation.
- Includes Topics found Difficult & Suggestions for students.
- Dynamic QR code to keep the students updated for 2021 Exam paper or any further CISCE notifications/circulars

This book highlights the need, importance and essence of business communication and personality development in the domain of business under the turbulent times. The language provided in the book is concise, lucid and forceful. It comprehends a vast array of subjects applicable to humanity. The book emphasizes on the topics which are utterly relevant for students, budding managers, managers and professionals from all walks of life in the new economy. The topics that are befitting to hyper-competitive environment where 'change' is the only thing that is 'constant'. It is essential, ultimate and must for everybody globally; for their business development strategies. The book believes that the power of communication through proper pedagogy can create a magic in the business and society. Thoughts, text and cases scientifically conceived in the book motivate the readers to make their learning experience interesting, influencing and touchy. This book speaks on the traditional knowledge of communication and business communication, and has radical chapters on neuro-linguistic, neuro-marketing, TQM, decision making, motivation, etiquette, good health, food culture, holiday retreat, spiritual journey apart from interpretations on Stephen Covey, Shiv Khera, Muriel James, Dale Carnegie. The book is primarily meant for core and elective subjects in the syllabus of MBA, PGDM, B.E., B.Tech, MBBS, Tourism Management, Hospital Management and all kind of personality development programs designed for campus interviews and personal interviews.

Business correspondence is trading data so as to advance an association's objectives, goals, points, and exercises, just as increment benefits inside the organization. It is a cycle through which at least two people communicate or trade contemplations and thoughts among themselves

**1.1 DEFINITION AND MEANING:** "Communication" has originated from the Latin word "communis", which implies normal. In this way, correspondence connotes sharing of thoughts in like manner. The word reference significance of correspondence is to pass on or trade data and offer thoughts. Correspondence is the way toward sending data and comprehension starting with one individual then onto the next or from one unit to other unit with the end goal of getting the ideal reaction from the collector. Through this cycle at least two people trade thoughts and comprehension among themselves to accomplish the ideal impact in the conduct of someone else.

Many competent, articulate business people experience a moment of panic when they are faced with writing a business report, memo, or letter. Like any business task, writing is manageable once it's broken down into simple steps.

Professional Report Writing is probably the most thorough treatment of this subject available, covering every aspect of an area often taken for

granted. The author provides not just helpful analysis but also practical guidance on such topics as:  $\phi$  deciding the format  $\phi$  structuring a report  $\phi$  stylistic pitfalls and how to avoid them  $\phi$  making the most of illustrations  $\phi$  ensuring a consistent layout. The theme throughout is fitness for purpose, and the text is enriched by a wide variety of examples drawn from the worlds of business, industry and government. The annotated bibliography includes a review of the leading dictionaries and reference books. Simon Mort's book is destined to become an indispensable reference work for managers, civil servants, local government officers, consultants and professionals of every kind.

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Taxmann's CRACKER for Business Laws & Business Correspondence and Reporting is prepared exclusively for the Foundation Level of Chartered Accountancy Examination requirement. It covers the entire revised, new syllabus as per ICAI. The Present Publication is the 4th Edition for CA-Foundation | New Syllabus, authored by Dr. S.K. Agarwal & CA Manmeet Kaur, with the following noteworthy features: • [Most Amended & Updated] This book covers all the latest applicable amendments • [Marks Distribution] Chapter-wise marks distribution (new syllabus) • Coverage of this book includes: o All Past Exam Questions § CA Foundation Solved Paper – November 2019 § CA Foundation Solved Paper – November 2020 § CA Foundation Solved Paper – January 2021 § CA Foundation Solved Paper – July 2021 o Theoretical Questions o Short Notes o Case Studies o Practice Questions in Business Correspondence & Reporting Also Available: • [3rd Edition] of Taxmann's Business Laws • [2018 Edition] of Taxmann's Business Correspondence and Reporting • Taxmann's Combo for Textbook + Cracker Contents of this book are as follows: • Part A – Business Laws o Indian Contract Act, 1872 o Sale of Goods Act, 1930 o Indian Partnership Act, 1932 o Limited Liability Partnership Act, 2008 o Companies Act, 2013 • Part B – Business Correspondence & Reporting o Communication o Sentence Types & Word Power

The purpose of the Beer/McMurrey book is to give engineering students and engineers a brief, easy to use guide to the essentials of engineering writing. Appropriate for use as a supplement to an existing course, or as a resource for an introduction to engineering course that includes writing as one of its components, the Beer/McMurrey book will give engineers the basics of writing reports, specifications, using electronic mail and computers without trying to be an exhaustive survey of all kinds of technical writing.

An excellent book for commerce students appearing in competitive, professional and other examinations. Business Communication (Compulsory Course) Objective: To equip students of the B. Com. (Hons.) course effectively to acquire skills in reading, writing, comprehension, as also to use electronic media for Business Communication. Unit 1:- Nature of Communication Process of Communication, Types of Communication (Verbal & Non Verbal), Importance of Communication, Different forms of Communication. Barriers to Communication Causes, Linguistic Barriers, Psychological Barriers, Interpersonal Barriers, Cultural Barriers, Physical Barriers, Organizational Barriers. Unit 2:- Business Correspondence : Letter Writing, Presentation, Inviting Quotations, Sending Quotations, Placing Orders, Inviting Tenders, Sales Letters, Claim & Adjustment Letters and Social Correspondence, Memorandum, Inter Office Memo, Notices, Agenda, Minutes, Job Application Letter, Preparing the Resume. Unit 3:- Report Writing Business Reports, Types, Characteristics, Importance, Elements of Structure, Process of Writing, Order of Writing, the Final Draft, Check Lists for Reports. Unit 4:- Vocabulary Words often Confused, Words often Misspelt, Common Errors in English. Unit 5:- Oral Presentation Importance, Characteristics, Presentation Plan, Power Point Presentation, Visual Aids. Content:- 1. Nature of Communication, 2. Process of Communication, 3. Types of Communication 4. Communication : Basic Forms 5. Barriers in Communication 6. Business Correspondence [Letter Writing and Presentation] 7. Quotation/Order Letters/Tenders 8. Persuasive Letters : Sales Letters and Collection Letters 9. Claim Letters 10. Adjustment Letters 11. Social Correspondence 12. Memorandum [Memo] 13. Notice/Agenda/ Minutes 14. Job Application Letters 15. Cover Letters 16. Credit Letters 17. Enquiry Letters 18. Resume 19. Report Writing [Importance/Characteristics/Preparation] 20. Business Report . [Types/Characteristics/Presentation] 21. Status Report 22. Analytical Report 23. Inquiry Report 24. Newspaper Report 25. Common Errors in English 26. Presentation (Oral/Power Point/Visual Aids)

Effective communication is the key to success in life. We live in an era where words and gestures play an important role in effective communication. Businesses operate in various circumstances and it is paramount that the communication between different parties concerned is clear and effective and also takes into account the cultural sensitivities. This is where the concept of Business Communication comes to play. This book, written in accordance with the syllabus of the University of Delhi, is an attempt to equip the readers with skills required to communicate effectively in a business situation. It would also be useful for the students of BCom, BBA, and MBA of other universities, and for anyone looking to learn the nitty-gritties of business communication. KEY FEATURES • Analysis of vital components of business communication • Informative use of illustrations, examples, diagrams and pictures • Inclusion of review questions and university examination questions • New tools for business communication like, emails, teleconferencing, video conferencing, telex, fax discussed in detail

This text is an introduction to the full range of standard reference tools in all branches of English studies. More than 10,000 titles are included. The Reference Guide covers all the areas traditionally defined as English studies and all the field of inquiry more recently associated with English studies. British and Irish, American and world literatures written in English are included. Other fields covered are folklore, film, literary theory, general and comparative literature, language and linguistics, rhetoric and composition, bibliography and textual criticism and women's studies.

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